

November 2018

### **The Fresh Winner in Discount Retail**

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#### YILDIZ **\*** HOLDING

### Index



Company Overview4	
Business Proposition6	3
Operational Excellence19	)
Key Drivers of Growth29	)
2018 Updates35	5

### YILDIZ 🗲 HOLDING

### **Company Overview**





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Source: Management information.

- (1) As of FY2017A.
- (2) As of 30 September 2018
- (3) Last 3 years average p.a.
- (4) Turnover CAGR 2015A-2017A.
- YILDIZ **\*** HOLDING
- (5) Şok stores only. Like-for-like sales for FY2017 calculated on the basis of daily (7) net sales generated in 2017 by stores operating on 31 Dec 2015 and that were still open on 31 Dec 2017.
- (6) Consolidated financials for FY2017A; defined as Net cash generated in operating activities capex (excludes refurbishment of old stores & warehouses) / EBITDA.
   (7) Sok stores only.

### We have come a long way . . .



Phase IV:2018- ... Post IPO Period

- Organic growth
- Debt free & Strong Equity
- Increasing profitability
- White Space Opportunity

Phase I: 2011-2014

- Acquisitions & Integration
- Acquisition of DiaSA & Onurex
- Refined SKU & product mix

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 Introduced strong Private Label brands Phase II: 2015 New Format Design Phase III: 2015

**Transformation & Organic Growth** 

c.2,700 stores transformed

Sok became fastest growing

Strong store opening of

retailer in the market

in 2016 and 2017

c.1,000 stores p.a.

- New management
- New discount format enhancing shopping experience
- Introduced Fresh & Personal Care



Acquisition of Şok from Migros -2011

### Our business proposition is exciting



Most Attractive Grocery Market in Europe

Winning Proposition with a Differentiated Format

Excellent Operational Execution

Superior Growth and Cash Flow Generation

Significant Profitable Growth Opportunity

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# One of Europe's Fastest Growing Markets, where Discount Outperforms



### **Grocery Market Growth in Turkey**<sup>(1)(2)</sup> 46% 28% 19% 13% 11% Traditional Modern Discount Sok Total (incl. Şok)

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Modern channel is taking share

Discount is the winning format with highest share gains

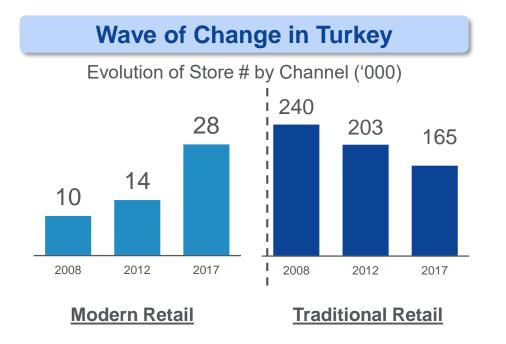
Discount satisfying consumer demands of proximity and price

Source: MK Novo Analysis for Traditional, Modern & Discount growth rate, Management information for Şok growth rate.

(1) 2012-17A Grocery Retail Market Size CAGR, calculated by annual household consumption, at fixed 2017 exchange rates and using current prices; market data based on MK Novo analysis.

Revenue growth between 2012-2017 (CAGR) presented for Şok,



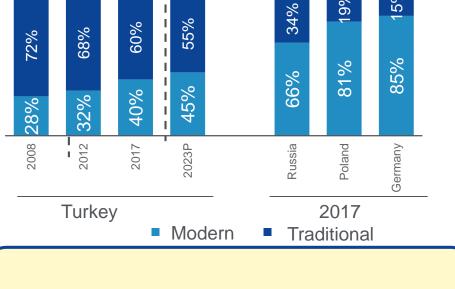


Large base of traditional stores still exists

Also c.400 local supermarket operators with c.8,100 stores

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# Forecast Image: Second Second



Modern penetration significantly lower than other markets

### Fragmented Market Creates Major Market Share Opportunity



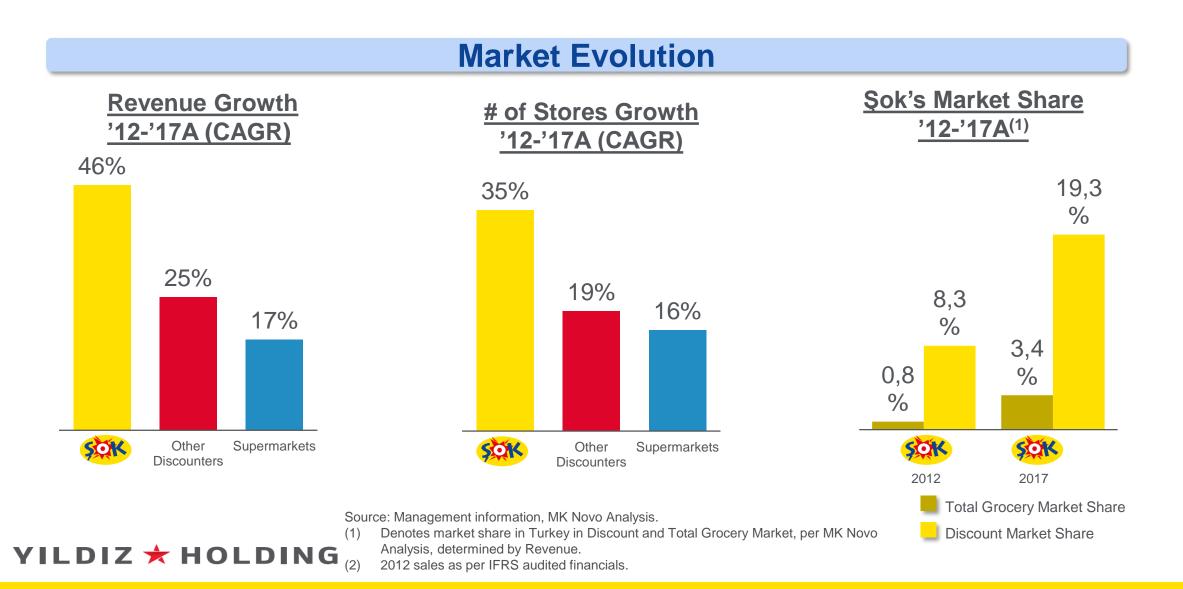
	N	Iodern Channel	Traditional Channel	
As of 2017)	Supermarket National Players	Supermarket Local Players	Discounters	Mom & Pop's / Others
Number of Players <sup>(1)</sup>	2	c.400	3	c.166,000
Number of Stores <sup>(1)</sup>	2,271	8,100	18,250	c.166,000
Total Selling Area ('000 sqm) <sup>(1)</sup>	2,265	5,500	4,340	7,111
Average Store Size (sqm) <sup>(1)(2)</sup>	c.1,000	c.680	c.240	c.45
Revenue (TLbn) <sup>(1)</sup>	19	37	45	154
Revenue Growth 2012-2017	17%	12%	28%	11%
Market Share <sup>(1)</sup>	7.5%	14.5%	18.0%	60.0%
Market Share Change 2012-2017	1.1%	(1.3%)	8.0%	(7.8%)
		MK Novo Analysis. Pata as of 2017.		

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Average Store Size figures represents an average selling area for each retail model consisting of multiple formats with different store sizes. National supermarket have multiple retail formats that include hypermarkets and large supermarkets (>1000 sqm), supermarkets (>400sqm) and small store formats (<400 sqm). Local supermarkets and mom & pop also include a wide range of different store formats.

### Şok is Already Best-in-Class





### We created the most relevant consumer offering

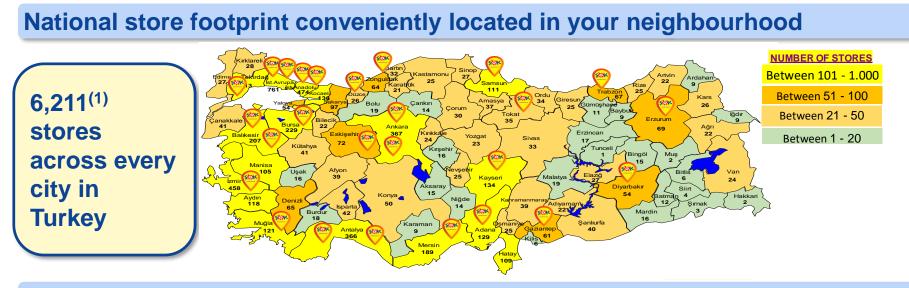




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### Convenient neighborhood locations in every city





**Small-box format maximizing options for site locations** 

Avg. size: 222sqm<sup>(1)</sup>





six Proximity

Experts in convenient smallbox format

#### Everyday low prices supported by powerful promotion **Everyday Low Price Model** vs. Supermarket VS. Discount competitors: competitors: **Price match or** PIC Price match on below on all **Price** ARIEL SOK 'A ÖZEL national branded all comparable products products Discount SOK Competitor **Supermarket** SOK Competitor Greater Variety of Highly Effective, Regular Promotions, Determined on a Network-Wide Basis

Promotion type	Description	SOK	Discount Competitor 1	Discount Competitor 2
50% off	Buy 1 product, second product 50% off	$\checkmark$	×	$\checkmark$
Check-out offers	Cashier offers product at check-out	✓	×	×
25 TL basket	Discount on specific product if basket > TL 25	✓	×	×
In&Out	Offers on selected non-food products	✓	✓	$\checkmark$
			;	



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### Most relevant product choice



#### **Broad Portfolio of SKUs Covering More Customer Needs**

# of core SKUs (December 2017)



#### National or Exclusive Brand Choice for Almost Every Customer Need





#### Fresh, Personal Care, Non-Food and Tobacco Differentiate and Drive Traffic

% of FY2017A Şok Store sales

- - 13% Tobacco
    7% Non-food spot items
    6% Fruit & Vegetables (Fresh)
    3% Personal care
  - 1% Other<sup>(3)</sup>

70% Grocery



Fresh



**Personal Care** 

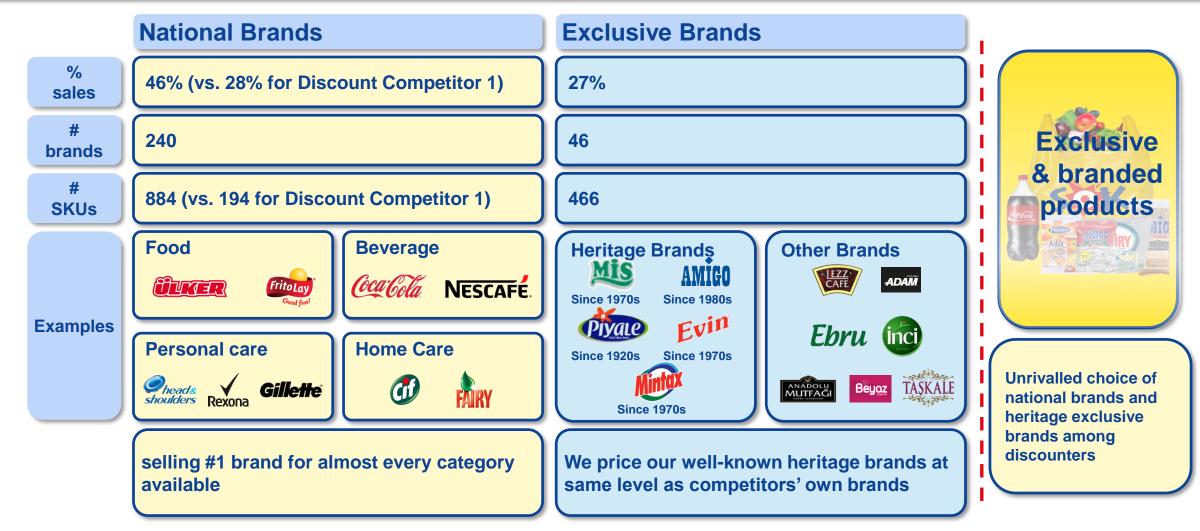
Tobacco

Most relevant product choice, differentiated by strong fresh, tobacco & personal care offering

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### Unrivalled Choice of National Brands and Heritage Exclusive Brands





#### YILDIZ **HOLDING** Source: Management information.

### Easy Shopping Experience





### Differentiated consumer offering reflected in excellent Mystery Shopper score of 86<sup>(1)</sup>

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Source: Management information.

As of September 2017. Source: Mia Organizasyon Restorasyon Yayıncılık (Günışığı Kitaplığı); Score range: 0-49 (Inadequate), 50-60 (Medium), 70-84 (Good), 85-100 (Excellent).

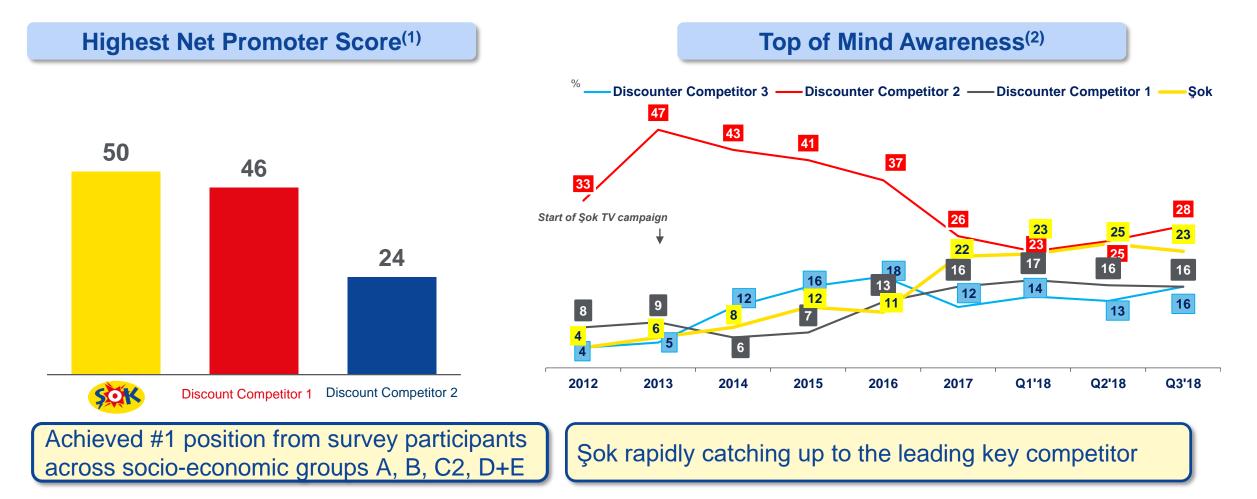
### Conclusion: Şok's offering is ahead of competitors





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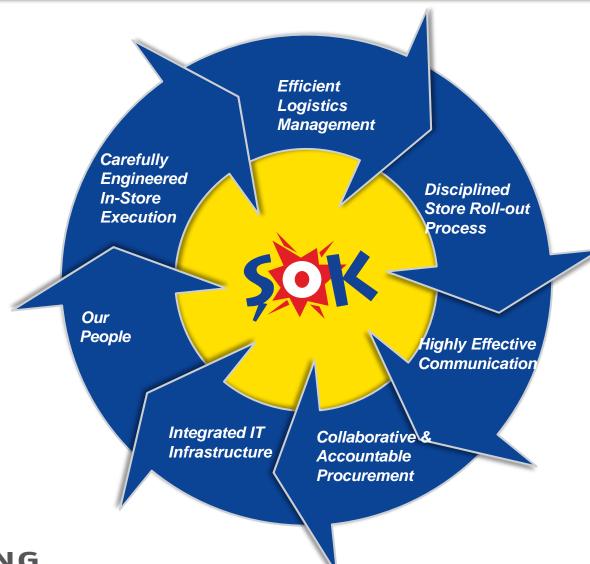
Source: Management information, GfK,.

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- (1) Source: Consumer survey conducted by Twentify in March 2018.
- (2) Unaided awareness as of September 2018. Source: GfK.

### **Operational excellence from End-to-End**



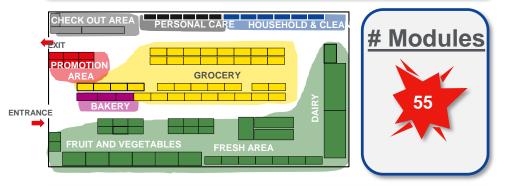


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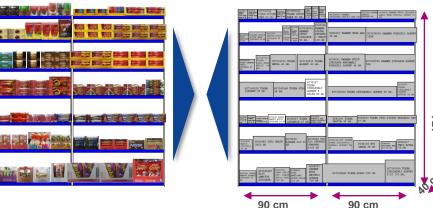
### Harmonised layout to maximize sales and efficiency

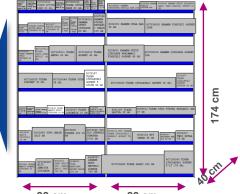






#### **Planogram Layout**





#### **Optimised Shelving and Packaging**



Harmonised layout supports rapid roll-out

Shelving carefully engineered to maximise offering

Suppliers provide customised box packaging of 39cm for simple & fast replenishment

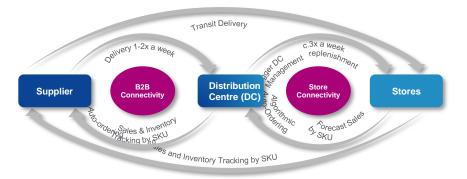
Simplicity leads to optimisation of personnel – from 4.7 per Sok store in Dec-14 to 3.9 in Sept-18

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### Integrated supply chain management



#### Fully Integrated Logistics Management



Over 500 suppliers connected via B2B reporting

OBASE ERP Automated ordering system, with store manager approval 3x per week

66 bps improvement in Logistics Costs, from 3.0% of sales in 2015 to 2.4% in 2017<sup>(2)</sup>

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#### Source: Management Information.

- (1) As of 30 September 2018.
- (2) Comprises of Warehouse Expenses and Transportation Cost.
   (3) Refers to Warehouse Expenses. Includes expenses pertaining

#### **Business Model Oriented Distribution Centre Management**



**30** branches supplied by **25** distribution centres<sup>(1)</sup>; all rented

Vertical stacks for demand growth / storage

Average 248 stores per distribution centre

Discount Competitor 1: 110

56 bps improvement in Distribution Centre Costs, from 1.8% of sales in 2015 to 1.2% in 2017<sup>(3)</sup>

Refers to Warehouse Expenses. Includes expenses pertaining to warehouse rent, warehouse personnel and other warehouse expenses.

### Highly disciplined store selection & opening process



#### Long term growth strategy is at the heart of our roll-out approach С **D**Candidate Store Έ **Snapshot of Annual Detailed Location Portfolio Selection & Approval Contract Process Growth Plan Analysis** Creation of Opening Days User selects area in Determination of # of New Year Maptriks to generate a Stores per District City Stores End Contract query on store potential Location 0.5 Target 2018 **Preparation** Average Income Level Population 2. 175 1,650 Istanbul Competition Legal 2.5 **Consultancy** Ankara 85 386 Store size > Physical Location 200 sqm Bursa 60 246 Signature 2.0 1. Main roads Secondary streets Analysis of demographic Izmir 60 470 **Commercial district** data within 500m and 3. 1000m radius of 7.0 Construction Antalya 50 374 Competition analysis Layout candidate location 500m<>1000m appropriateness Population 8.040 Other +570 3,274 Total # of house 4,930 1,900 **Preparations** 2.670 Total # of workplace 1.030 3.0 Avg. household income 5,500 5,500 # of students 200 510 to Sales Total +1,000 6,400 800 of house wives 310 3,720 Female population 1,430 1.670 4,320 Male Population AB SES Group 640 2,000 Feasibility of C SES Group 3,520 1,360 +1,000 openings DE SES Group 1.100 2,520 Competitors investment # of \$OK

Avg. of c.3 stores opened per day since 2015, c.30 bps improvement in LFL Rent Costs, from 4.5% of Şok store sales in 2015 to 4.2% in 2017

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# of BİM # of A101

planned for 2018

### Track record of successful roll-out





Average TL 280k per new store If closed, c.80% of capex is recoverable and can be transferred to another store

10-year lease all in TL (1 month notice period to cancel lease)

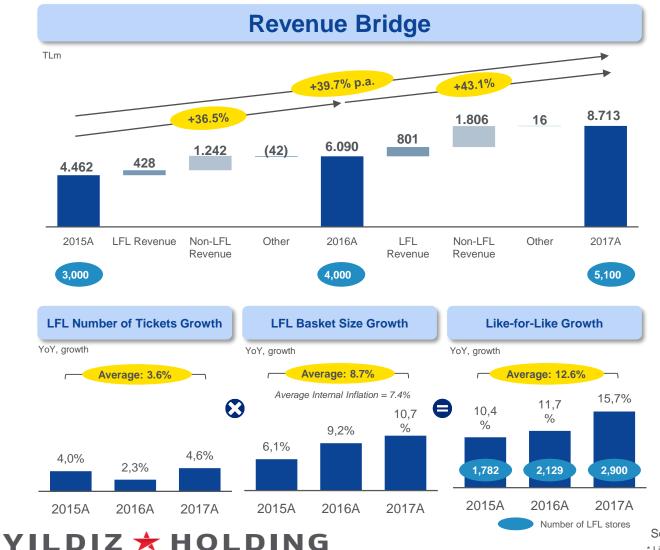
Underperforming stores reported on daily/weekly basis and supported with weekly promotions

c.2% of new stores closed in the last 2 years with limited sunk cost of only TL 55k upon closure

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### Strong track record of revenue growth





Fastest growing Turkish grocery retailer

Refurbished stores, SKU count, convenience driving traffic

Basket driven by availability of fresh produce and effective promotions

### c.1,000 stores added every year in the past 3 years

Source: Management Information.

\*.Like-for-like sales for FY2017 calculated on the basis of daily net sales generated in 2017 by stores operating on 31 Dec 2015 and that were still open on 31 Dec 2017.

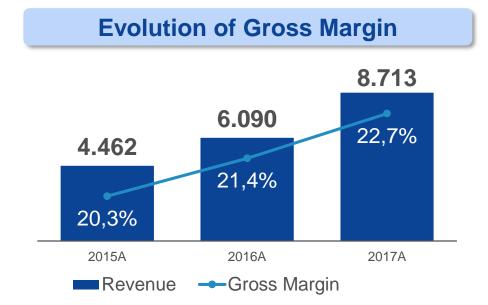
### Daily sales ramp-up analysis





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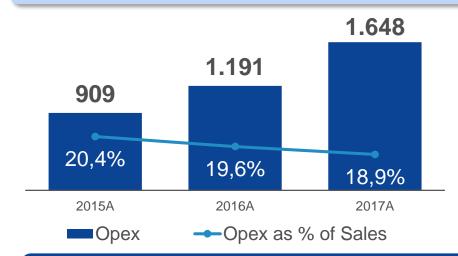
Improvement in gross margins driven by economies of scale

Use of exclusive brands creating additional bargaining power

c.240 bps Improvement in Gross Margin

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#### **Evolution of Operating Expenses / Sales**

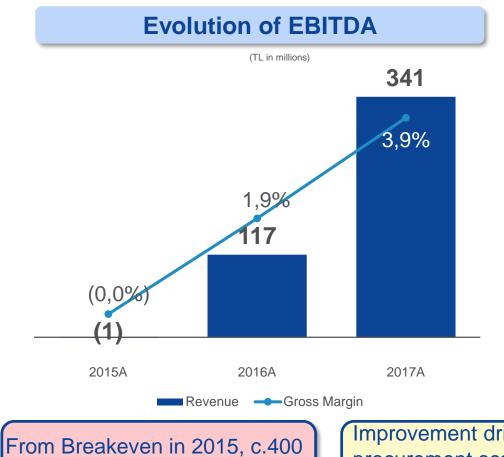


Centralised executive management for SG&A cost management

Cost-centric approach to personnel, transportation and rent

c.150 bps Improvement in Operating Expenses / Sales

### EBITDA Margin driven by scale & rationalization of SG&A



Improvement driven by procurement scale and operational discipline

Ramp-up of Şok Store EBITDA Margin						
	Vintage	# of Şok stores	2015A	2016A	2017A	2017 LFL Growth <sup>(3)</sup>
			(	> (		
	2013 and before	1,782	1.5%	3.5%	5.5%	13.4%
	2014	347	(1.2%)	2.4%	4.9%	16.5%
	2015	771	(5.4%)	(0.2%)	3.3%	22.7%
	2016	1,002		(1.9%)	1.7%	
	2017	1,198			0.1%	
	Total	5,100	(0.1%)	1.8%	3.8%	15.7%

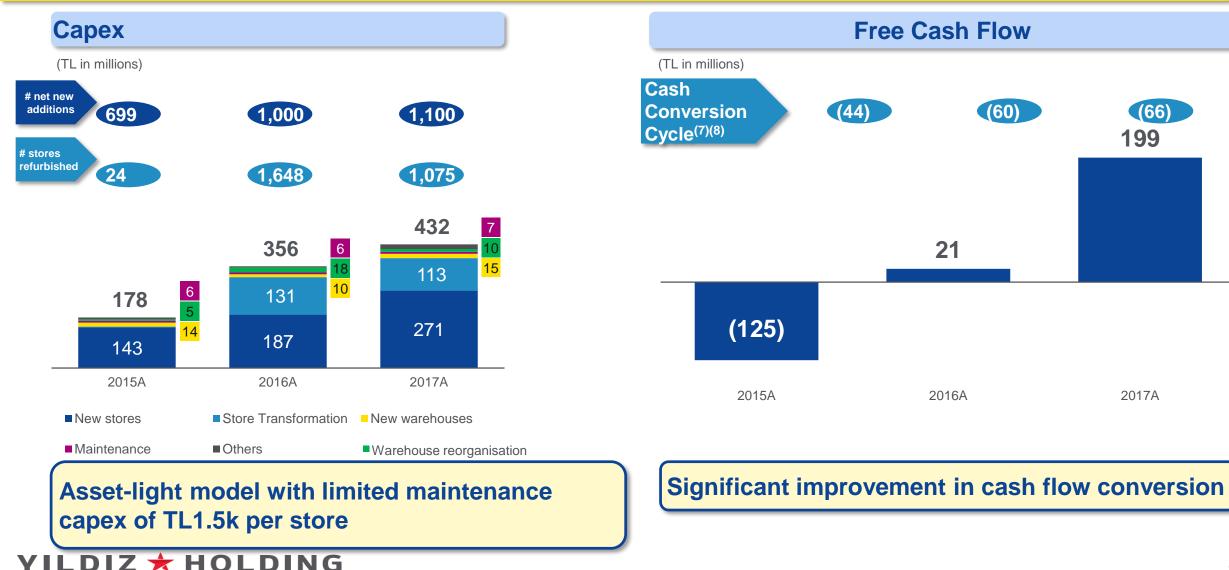
Ramping-up vintages with significant "embedded" margin upside

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bps Improvement in EBITDA

### Asset-light model driving excellent cash conversion





### Key drivers of growth





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### A White Space Opportunity for Şok



**Store Potential for Sok New Store Potential Discount Channel**<sup>(1)</sup> (Stores)<sup>(2)</sup> 5.800 10.900 16k 5.100 34k 18k 1.216(2) 2012 2017 New Store 2023P 2017 Additional Total Potential White Space Potential (mid-term)

34k store potential based on regional bottomup analysis of geographies and saturation

Şok potential for additional 5.8k stores by 2023, supported by independent commercial consultant

**Şok projected to gain c.1.3% market share per year in line with last 3 years** 

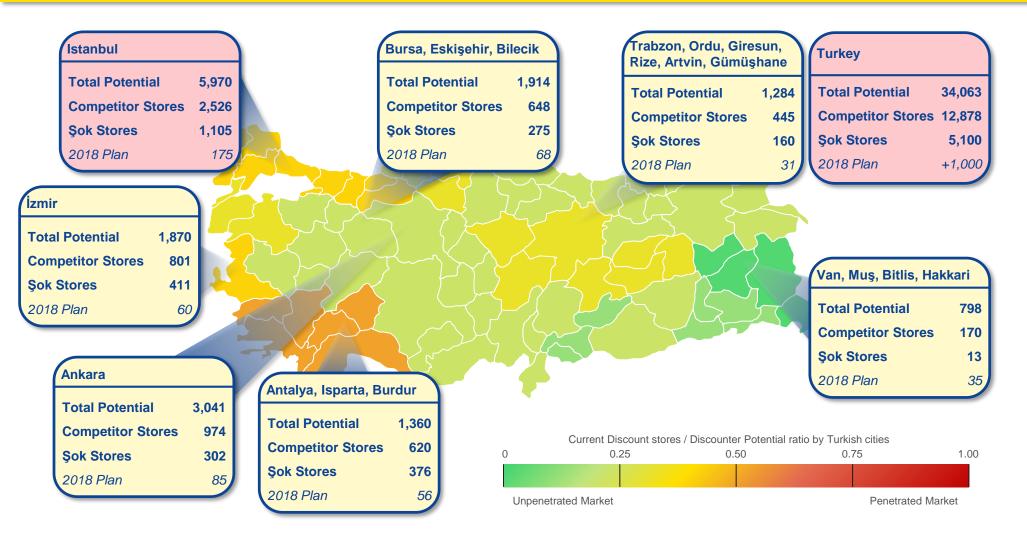
**Şok market shares projected to improve from 19% in 2017 to 27% in 2023** 

Source: MK Novo Analysis.

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Market potential for number of stores is not a time bound calculation. This approach, sourced from MK Novo analysis, is used for estimating the full potential that the market can reach by region based on various benchmarks.
 As per MK Novo.

## OSignificant growth opportunities even in penetrated cities



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Source: Management Information (2018 Plan and Şok Stores), MK Novo Analysis (Total Potential and Total Stores). Competitor stores calculated as Total Stores less Şok Stores. Note: Market potential for number of stores is not a time bound calculation. This approach, sourced from MK Novo analysis, is used for estimating the full potential that the market can reach by region based on various benchmarks.

### BLFL To be driven by multiple factors as stores mature





Fresh has positive multiplier effect on average basket size and footfall

Potential for bakery to drive growth

Stansicak

SOK

BUGÜN NE PIŞIRSEM

DK YETER DE

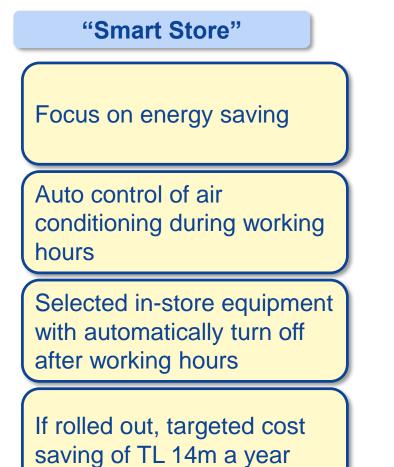
Gain customer loyalty through continued operational excellence

Increased brand awareness through effective marketing

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### ©Examples of our disciplined cost mindset







Continuous efforts on cost management



Reduced length of receipt allowed for cost savings of TL 1.6m in 2017

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### **©**Significant Margin Expansion Potential



Ramp-up of Şok Store EBITDA Margin <sup>(1)</sup>					
Vintage	# of Şok stores	2015A	2016A	2017A	2017 LFL Growth <sup>(2)</sup>
		$\bigcap$	$\bigcap$		
2013 and before	1,782	1.5%	3.5%	5.5%	13.4%
2014	347	(1.2%)	2.4%	4.9%	16.5%
2015	771	(5.4%)	(0.2%)	3.3%	22.7%
2016	1,002		(1.9%)	1.7%	
2017	1,198			0.1%	
Total	5,100	(0.1%)	1.8%	3.8%	15.7%

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Ramping-up vintages with significant "embedded" margin upside

Newer stores achieve break even faster due to enhanced Şok brand equity from marketing campaigns

Economies of scale through operating leverage

#### Source: Management information.

Financials presented for Şok stores only.

Like-for-like sales for FY2017 calculated on the basis of daily net sales generated in 2017 by stores operating on 31 Dec 2015 and that were still open on 31 Dec 2017.







Increased penetration in Istanbul Acquired UCZ Mağazacılık A.Ş in Dec-17

260 stores converted to Şok Mini as of Q3 2018

Average store size: 82sqm with 1,382 SKUs

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### 2018 Updates





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### Key achievements since IPO





Store expansion continues as targeted



**Topline growth exceeds the forecasts** 



LFL sales growth meets expectations



**Basket size exceeds expectations** 



**Significant increase in Gross and EBITDA margins** 



Leverage position substantially improved



**Positive Net income through operational performance** 

## Since IPO...



### Kow board composition- 6 Board members including 2 independent members



### **Committees established by the Board Of Directors**

- Corporate Governance Committee
- > Audit Committee
- Early Detection of Risk Committee

### Investor Relations Department is established

## Folicies

**i. Dividend Policy-** targeting a cash dividend distribution in an amount of at least **30.0%** of the distributable net profit

#### ii. Remuneration Policy

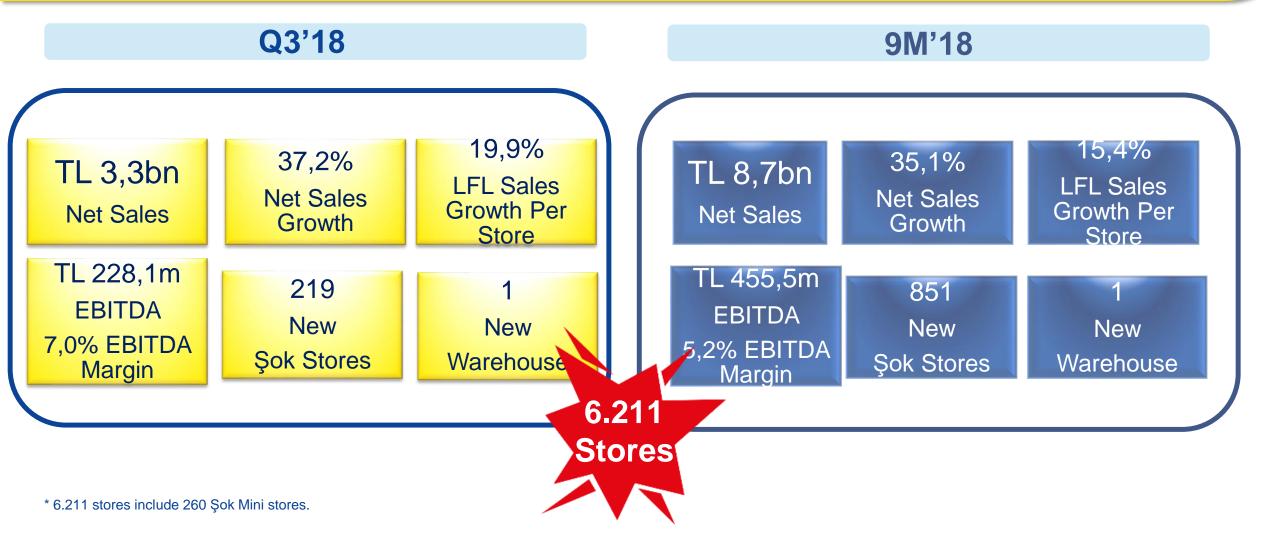
**iii. Related Party Transactions Policy-** 1% threshold- transactions, exceeding **1.0%** of the gross profit are subject to the Board of Directors' approval

iv. Donation Policy- the upper limit of the donations was determined as 0.2% of the net sales

**V. Disclosure Policy** 

# Continuing growth story





### Annual +1.000 store target!





(1) As of 30 September 2018, the Group has a total of 6,211 stores (5.951 Şok Stores, 260 Şok Mini Stores) and 25 warehouses.

(2) As of 30 September 2017, Group had 4.959 stores and 24 warehouses.

### Sustainable revenue growth

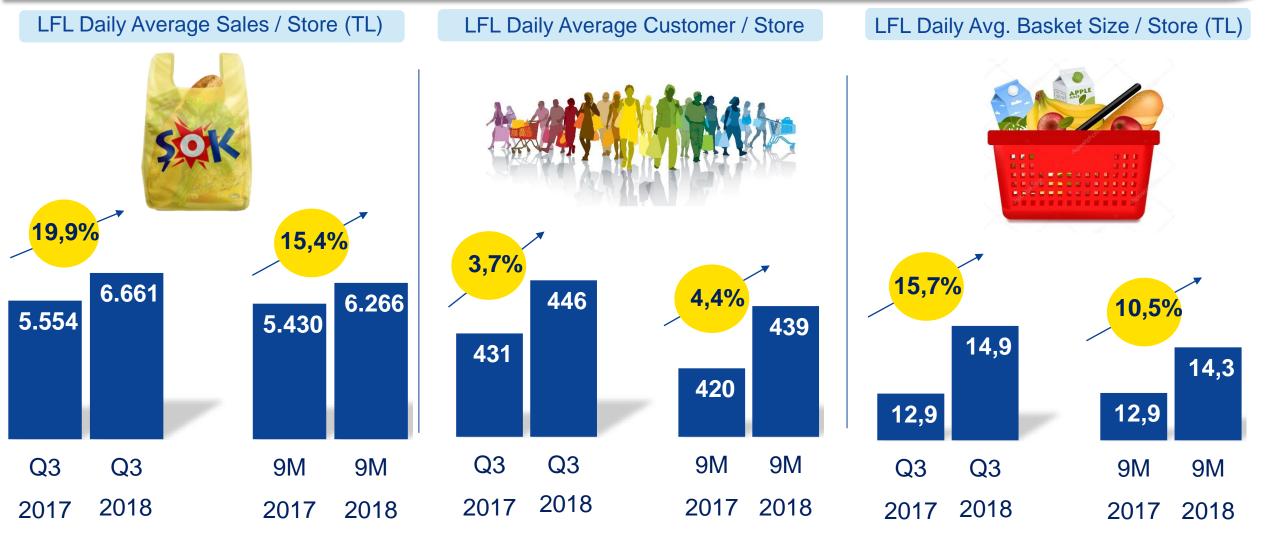




# Continuing growth in LFL Store Sales

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(1) Like-for-like sales for 30 September 2018 calculated on the basis of daily net sales generated in 2018 by stores operating on 30 September 2016 and that were still open on 30 September 2018.

# Strong Gross Profit Improvement





Gross profit margin **improved by 2,3 ppt** Y-o-Y in 3Q'18 from 23,1% to 25,4%

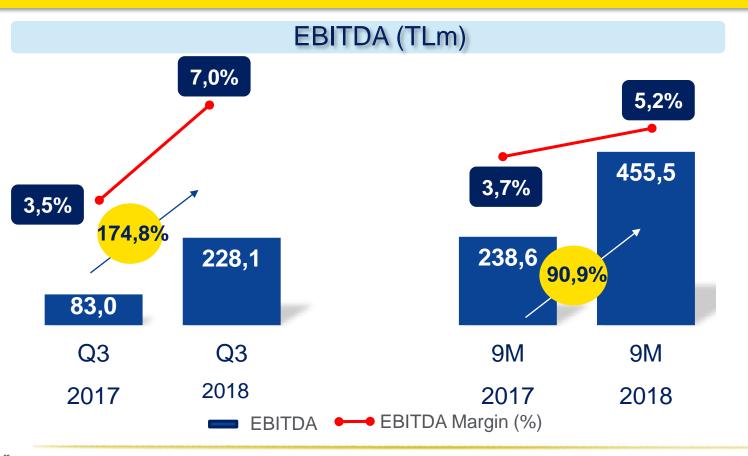
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#### \* Excluding amortization and depreciation expenses

expense management

Y-o-Y as a result of higher operational efficiency and successful

## Strong EBITDA & Accelerating EBITDA Margin

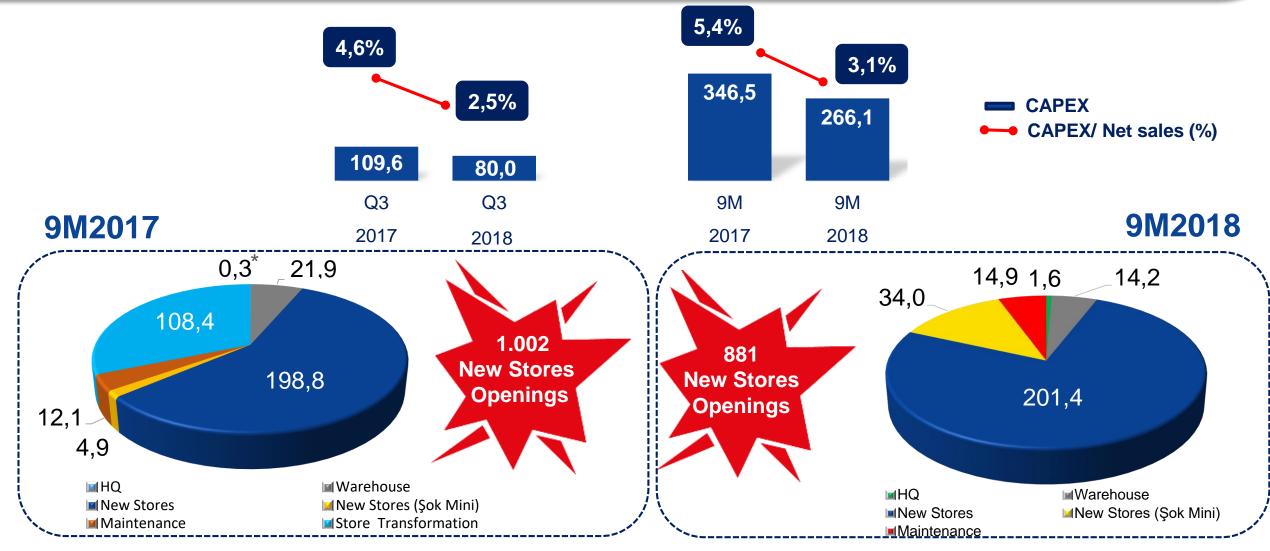


EBITDA grew by 90,9% in 9M'18 faster than revenue and gross profit

EBITDA margin **expanded by 1,5ppt Y-o-Y to 5,2%** in 9M'18

## Effective CAPEX Management (TLm)



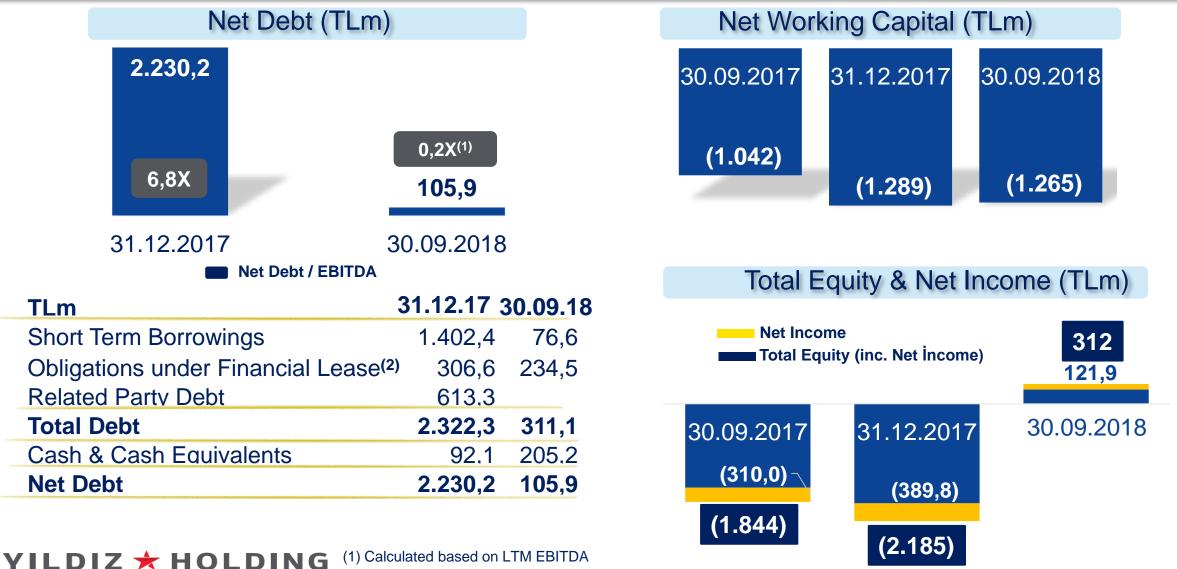


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\* Head Quarter

## **Strong Balance Sheet**





(1) Calculated based on LTM EBITDA

(2) Financial lease agreements for new store openings







### **Consolidated Income Statement**



	<b>Q3</b>	Q3		<b>9M</b>	<b>9M</b>	
Consolidated Income Statement Summary (TLm)	2017	2018	∆ <b>(%)</b>	2017	2018	∆ <b>(%)</b>
Net Sales	2.373,0	3.256,8	37%	6.445,8	8.710,2	35%
			_			
Gross Profit	547,8	828,0	51%	1.477,4	2.108,1	43%
Gross Profit %	23,1%	25,4%	2,3 Ppt	22,9%	24,2%	1,3 Ppt
Marketing, selling & GA expenses (-)	511,1	651,7	28%	1.366,7	1.800,7	32%
EBITDA						
LDITUA	83,0	228,1	175%	238,6	455,5	91%
EBITDA %	3,5%	7,0%	3,5 Ppt	3,7%	5,2%	1,5 Ppt
EBITDAR	190,8	370,2	94%	533,2	852,7	60%
EBITDAR %	8,0%	11,4%	3,3 Ppt	8,3%	· · · · · · · · · · · · · · · · · · ·	1,5 Ppt
Net Profit / (Loss) for the Period	(124,4)	11,7	109%	(310,0)	121,9	139%

### **Balance Sheet (Assets)**



Consolidated Balance Sheet Summary (TLm)	31.12.2017	30.09.2018
Cash & cash equivalents	92,1	205,2
Trade receivables	267,6	170,1
Inventories	636,2	676,7
Other current assets	80,6	23,0
Total Current Assets	1.076,6	1.075,0
Property & equipment	849,5	962,8
Intangible assets	677,0	679,7
Other non-current assets	5,7	285,0
Non-Current Assets	1.532,3	1.927,5
Total Assets	2.608,9	3.002,5

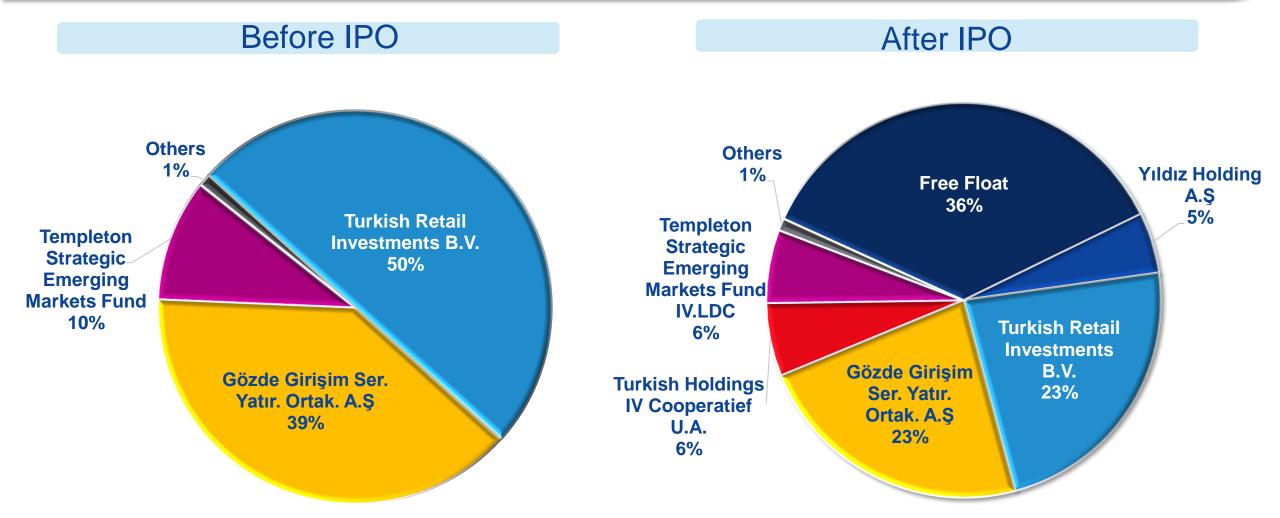
## **Balance Sheet (Liabilities and Equity)**



Consolidated Balance Sheet Summary (TLm)	31.12.2017	30.09.2018
Short term financial liabilities	1.504,9	164,8
Trade payables	2.193,1	2.111,7
Other current payables	794,2	214,3
Total Current Liabilities	4.492,2	2.490,8
Total Non Current Liabilities	301,7	199,4
Shareholder's equity	(2.022,5)	311,2
Non-controlling interests	(162,4)	1,1
Total Equity	(2.185,0)	312,3
Total Liabilities and Equity	2.608,9	3.002,5

### **Shareholding Structure**





### Disclaimer



This presentation contains information and analysis on financial statements and is prepared for the sole purpose of providing information relating to Şok Marketler Ticaret A.Ş. (Şok Marketler).

This presentation contains forward-looking statements which are based on certain expectations and assumptions at the time of publication of this presentation and are subject to risks and uncertainties that could cause actual results to differ materially from those expressed in these materials. Many of these risks and uncertainties relate to factors that are beyond Şok Marketler's ability to control or estimate precisely, such as future market and economic conditions, the behavior of other market participants, the ability to successfully integrate acquired businesses and achieve anticipated cost savings and productivity gains as well as the actions of government regulators.

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